

**THE ROLE OF *SURGICAL SAFETY CHECKLIST* IN IMPROVING
SAFETY AND PATIENT SATISFACTION LEVELS AT THE CENTRAL
SURGICAL INSTALLATION OF RSI AISYIYAH MALANG**

Nurhaliza

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ABSTRACT

Quality nursing care is a crucial factor influencing patient satisfaction, particularly in surgical services. Nurse as the frontline of healthcare, play a significant role in ensuring patient safety. The Surgical Safety Checklist (SSC) is a standardized instrument developed to enhance safety and reduce the risk of complications during surgical procedures. To determine the role of surgical safety checklist in improving safety and patient satisfaction levels at the Central Surgical Installation of RSI Aisyiyah Malang. This study employed a cross-sectional design with non-random accidental sampling. A total of 58 surgical patients who met the inclusion criteria participated as respondents. The independent variable was the implementation of the SSC, while the dependent variables were patient safety and satisfaction. Data were analyzed using univariate analysis and Spearman correlation for bivariate analysis. A significant positive relationship was found between the implementation of the SSC and both patient safety ($r = 0.472$) and patient satisfaction ($r = 0.620$), with a ($p = 0.000$) for both. These results indicate a moderate correlation with safety and a strong correlation with satisfaction. Surgical safety checklist an important role in improving patient safety and satisfaction levels during surgical procedures. Consistent and comprehensive implementation is highly recommended as part of efforts to improve the quality of surgical services.

Keywords: surgical safety checklist, patient safety, patient satisfaction