ABSTRACT

Evaluation of The Implementation of Electronic Medical Records in The Ambulatory Unit at RS Tk. II dr. Soepraoen with The TAM Method (Technology Acceptance Model). Najma Hayati (2023), Final Report, Medical Record and Health Information Study Program, Medical Record and Health Information Department, Health Polytechnic Ministry of Health Malang, Advisor: A.A.I. Citra Dewiyani, SKM., MARS, Examiner: Puguh Yudho Trisnanto, S.Kom., MM.

Introduction: Implementation of Electronic Medical Records (EMR) in the ambulatory unit at Tk. II dr. Soepraoen Hospital has been running since November 2023, but since the implementation of EMR there has been no evaluation of ambulatory EMR users. This study aims to evaluate the implementation of ambulatory EMR at Tk. II dr. Soepraoen Hospital. **Method:** The research method used is descriptive quantitative. This research took place at Tk. II dr. Soepraoen Hospital Malang City. The research population was 158 people with sampling using techniques Stratified Random Sampling namely 61 respondents consisting of doctors, nurses, laboratory officers, radiology officers, pharmacy officers and medical service officers. Identify problems using the method used, namely TAM (Technology Acceptance Model) which examines five aspects, namely the usability aspect, convenience aspect, attitude aspect, interest aspect, and usage aspect by describing the data obtained by researchers through filling out questionnaires and direct interviews at Tk. II dr. Soepraoen Hospital. **Results:** The evaluation results for each aspect of TAM have a percentage of 100% which interprets that Perceived Usefulness, Perceived Ease of Use, Attitudes Towards Using Technology, Behavioral Intention to Use, and Actual Technology Use are considered good by ambulatory EMR users. **Conclusion:** Overall, Tk. II dr. Soepraoen Hospital has been good at implementing Electronic Medical Records in ambulatory unit.

Keywords: Evaluation, Electronic Medical Records, TAM, Ambulatory, Hospital