ABSTRACT

Baiq Shelia Azzah Azizah; D-3 Medical Records and Health Information; Evaluation of the Implementation of SIMRS in the Outpatient Registration Section at the Medical Records Unit at RSUD Kanjuruhan; Examiner dr. Endang Sri Dewi HS, M.QIH; Supervisor Gunawan, S.Kp.,MMRS

According to the Minister of Health Regulation No. 24 of 2022 which explains that all health service facilities are required to organize electronic medical records. In its implementation, electronic medical records included in SIMRS have not been implemented optimally. This study aims to determine the perceptions of medical record officers in the implementation of SIMRS in the outpatient registration section using the HOT FIT (Human, Organization, Technology, Net benefit) method. This study is qualitative descriptive. The subjects of this study were the perceptions of medical record officers in the outpatient registration section with 2 outpatient registration officers, the head of the medical record unit, and the head of the SIRS unit as informants. Data collection used structured interviews with the snowball technique. Analysis with transcripts and data reduction. The results of the study found that SIMRS training was carried out once at the beginning of its implementation, there was no SIMRS guidebook. The management has not conducted direct monitoring and evaluation of registration officers. Infrastructure support is complete, but the internet network is slow. The SIMRS used is less secure, obstacles can be quickly resolved by the IT team except in the development of SIMRS. The implementation of SIMRS is very helpful and increases officer productivity, reduces error rates. From the research results, it is recommended that training be conducted for each feature update, a SIMRS user manual be provided, direct monitoring and evaluation of registration officers is needed, an SOP regarding SIMRS access rights and accounts is needed, routine maintenance specifically for internet networks, and involving hospitals with third parties for SIMRS development.

Keywords: Evaluation, SIMRS, HOT FIT Method, Medical Records Unit, Registration