ABSTRACT

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Title : Analysis of Completeness of Filling in Electronic Medical Records at TNI AD Assisted Hospitals 05.08.04 Lawang

Hospitals around the world have implemented Electronic Medical Records (RME) as an alternative to paper-based medical records. Hospitals have four indicators of SPM quality targets for medical record services, namely the completeness of filling out medical records within 24 hours after service completion (100% standard). This research aims to analyze the completeness factors of filling out electronic medical records at the 05.08.04 Lawang Army aid hospital. This research method is descriptive qualitative. The research data collection technique was carried out by interview. Based on the results of the study, the factors causing incomplete filling of electronic medical records (RME), namely the man factor is the lack of discipline of doctors, limited IT personnel, and the need for training and socialization. The method factor is the limited guidelines and the use of SOPs that have not been adapted to the electronic system. The money factor is the limited special budget and the use of insufficient funds, as well as the absence of adequate equipment. The material factor is the limited technical infrastructure with adequate specifications. Machine factors are the risk of hardware damage due to extreme weather, limited performance of low specification computers, and technical disturbances such as network errors or power outages. It is recommended that there is a need to increase the discipline of medical personnel, recruitment of IT officers to create and implement special SOPs for filling RME, and there is a need for a special budget allocation proposal for the RME system.

Keywords: Incomplete Filling of Electronic Medical Records, 5M Factors