

ABSTRACT

Nadia Syalwa; D3 Medical Record and Health Information; Evaluation of Outpatient Registration Information System at RSUD Daha Husada Kediri using the TAM (Technology Acceptance Model) Method; Supervisor Avid Wijaya, SST., MKM

The registration information system at RSUD Daha Husada Kediri switched to using an application from another developer. This system switch is to organize a more integrated administration. The application sometimes experiences errors and ultimately causes problems in inputting registration. This study aims to evaluate the outpatient registration information system at RSUD Daha Husada Kediri using the TAM (Technology Acceptance Model) method. This research is a descriptive qualitative research using interviews and observations as a way of collecting data. The object of this research is the outpatient registration information system with informants 10 outpatient registration officers at Daha Husada Kediri Hospital. The results showed that the description of the registration information system based on aspects of perceived usefulness can be assessed as helping to speed up the registration process, improve officer performance, and easy to register patients. The perceived ease of use aspect is considered easy to learn and understand, the attitude of using technology is that employees feel happy and comfortable using the existing system, especially when there are no network constraints. In accepting the outpatient registration information system at RSUD Daha Husada Kediri, current officers intend and hope to continue using the existing system. Assessment of the actual use of technology officers are satisfied with the use of existing systems. The hospital needs to increase internet bandwidth so that there is no trouble on the system because it is still connected to the hospital's internal network and the existing features on the system are increased to make it easier for officers in the patient registration process.

Key Word: *Registration information system, Evaluation, TAM*