

## ABSTRACT

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Title : Factors Affecting the Accuracy of Diabetes Diagnostic Codes  
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*The accuracy of the diagnosis code can affect the health service financing process and result in under-reporting at health service facilities. Reporting that is less than optimal will have an impact on the poor quality of medical records, therefore it is very necessary to evaluate the diagnosis code specifically for the diagnosis of diabetes mellitus. Based on the analysis that was carried out by the researchers, that in 3 cases out of the 7 samples studied, it was found that the diagnostic code was not appropriate in giving the diagnosis specific to the lack of writing the fourth digit of the character. The purpose of this study was to determine the factors that influence the accuracy of the diabetes mellitus diagnosis code at Bhirawa Bhakti Hospital, Malang City. This research method uses descriptive qualitative with instruments in the form of observations and interviews conducted with coding officers. The results of this study found that factors that affect the accuracy of the code such as coding is carried out by officers who have non-medical record educational backgrounds and during their time as coding officers have never participated in training and officers carry out other job descriptions resulting in double jobs. There is incomplete filling in the medical record file and it is unclear when writing a diagnosis written by a doctor or medical staff. There has not been an application of the reward concept to officers which can reduce performance enthusiasm. The advice that can be given should be for officers who do coding according to their competence, namely a Medical Recorder, it is necessary to hold training related to proper coding procedures. Officers should not have concurrent other duties. It is hoped that doctors and other medical personnel can write down the patient's diagnosis clearly and completely. It is necessary to apply the reward concept so that officers are more enthusiastic in improving coding performance.*

*Keywords : Accuracy, code of diagnosis, diabetes mellitus, influencing factors.*