

## **ABSTRACT**

*Name* : Fayza Firdaus Tsania  
*Study Program* : D3 Medical Records and Health Information  
*Title* : *The Effect of Animated Videos on Rights and Obligations on the Level of Patient Understanding at Pandanwangi Health Center Malang City*

*Patient rights and obligations are important things that patients need to know for the smooth process of patient service at the Puskesmas. The purpose of this study was to determine the level of understanding of patients between before and after the implementation of animated videos about rights and obligations at the Pandanwangi Health Center in Malang City. This research method uses quantitative analytical research methods. The sample in this study was 33 outpatients at the Pandaan Health Center. The study was conducted in January-February 2023. Patients are given an animated video about information on rights and obligations at the Pandanwangi Health Center. Knowledge improvement was measured using questionnaires before and after watching the video. The data analysis technique in this study is the statistical test technique Paired Sample T Test used to determine the difference in the level of understanding of patients before and after being given an animated video. The results of the statistical test showed that there was a difference in the average value of patient understanding between before and after being given an animated video about the rights and obligations of patients at the Pandanwangi Health Center in Malang.*

*Keywords* : *Video Animation, Rights and Obligations, Understanding, Puskesmas*