

ABSTRACT

Farhan Isro' Arobi, 2023. "Analysis of Factors That Influence the Inaccuracy of KIA Poly Diagnosis Codes at the Mulyorejo Community Health Center, Malang City" Final Project Program. Study Program of D-3 Medical Record and Health Information. Advisor : Firstanto Agung Pribadi, A.Md. Per. Kes, SKM, MKM. Examiner : Dea Allan Karunia Sakti, SST, MKM

Disease diagnose coding is a very important part which mean we as a medical record have to classify disease diagnose for the purpose of health care monthly or yearly report. This process plays important role on health care financing. Coder must be using the International Classification of Disease and Related Health Problems Tenth Revision (ICD-10) book for specify the code. This has been on the Indonesian Republic's Ministry of Health Regulation No. 884/MENKES/SK/X/2006. This research was aimed to analyse the factors that causing the code inaccuracies. This research uses descriptive qualitative methods with data collection technique such as interview, observation and literature study. The results will be explained with the 5M (Man, Machine, Method, Material and Money) method which is a management tool to analyse cause of the problem. The results of the research show the diagnosis coding process and the causes of inaccurate diagnosis codes at the MCH clinic, Mulyorejo Health Center, Malang City, based on 5M. The codefication process at the Mulyorejo Health Center has been regulated in the form of an SPO which has been determined based on the Decree of the Head of the Mulyorejo Health Center Number 084/KAPUS/XI/2019 concerning Registration Services and Medical Records. There were several factors causing the inaccuracy of the diagnosis code at the MCH Poly at the Mulyorejo Health Center in Malang City which can be viewed from the 5M management elements (man, machine, method, material and money), namely officers who carry out coding at the Mulyorejo Health Center MCH clinic. Some of the causes of inaccurate diagnosis codes at the Mulyorejo Health Center MCH clinic are that the officers who carry out codefication at the Mulyorejo Community Health Center's MCH polyclinic in Malang City are still carried out by non-medical record personnel self-taught and the Mulyorejo Community Health Center has never provided a budget to provide training for non-medical records officers who carry out diagnosis coding.

Key Word : Analysis, Inaccuracy, Accuracy, Diagnosis Codification, Causes