

ABSTRACT

Description of JKN Utilization in Mangunrejo Village, Ngadiluwih District, Kediri Regency. Eka Wulansari (2023) Quantitative Descriptive Scientific Writing, Malang Health Insurance D-3 Study Program, Department of Applied Health, Malang Health Polytechnic. Examiner Anggi Ardhiasti, SKM, MPH, mentor Eko Rahman Setiawan. SKM. MKM.

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JKN began operating on January 1, 2014 with the hope of providing guarantees for the implementation of quality health services for the people of Indonesia. Based on an initial survey conducted with 10 people in Mangunrejo Village, Ngadiluwih District, Kediri Regency, 8 people said they rarely used JKN to seek treatment at FKTP because they did not understand how to use JKN and were dissatisfied with the services at the Puskesmas. The purpose of this study was to describe the utilization of JKN in Mangunrejo Village, Ngadiluwih District, Kediri Regency. This type of research is quantitative research with descriptive analysis method. The sample of this research is 100 respondents with the criteria of people who are JKN participants and aged 17 years and over. The data collection technique was carried out by filling out a questionnaire. The research results obtained are based on 5 aspects namely, education level aspect 37% of respondents who have secondary education level utilize JKN, knowledge aspect 41% of respondents with less knowledge utilize JKN, employment aspect 37% of respondents who work utilize JKN, income aspect 46% of respondents with low income take advantage of JKN, and aspects of FKTP 63% of respondents who have a good opinion about FKTP take advantage of JKN. Based on this research, the public can seek more information about JKN through various media.