

## ABSTRACT

*Name : Baiq firrel arthadianti putri*  
*Study Program : Medical Records and Health Information*  
*Title : analysis of the cause factor inaccuracies of the diagnosis code of diseases of the digestive system in puskesmas dinoyo city miserale in 2022*

*Implementation of the diagnosis codification of diseases of the digestive system in puskesmas dinyo still found incorrect and accurate codes where inaccuracy of such codes can affect data and information in the process of health care as well as decrease the quality of services in pukesmas.*

*The purpose of this research is to analyze the system of causes of inaccuracies in the diagnosis of digestive system diseases based on the 5M management elements (Man, Money, Method, Machine, Material) in the Dinoyo City Malang puskesmas. The type of research used is the type of qualitative descriptive research with a case study approach. The research methods used are interviews and observations. The population of 2 codification officers and samples from this study is 2 coding officers using total sampling techniques and the subject of this research is a diagnostic codifying officer at Puskesmas Dinoyo.*

*The results of this study revealed that the inaccuracies of codification of digestive system diseases are coding officers who have not undergone training as well as lack of knowledge and experience in terms of coding, inadequate filling of medical records such as the patient's disease journey, anamnesies, examinations and actions given to patients, until the medicines given to the patient, have not been upgraded ICD-10 2010 to ICD10 2016 and the absence of the coding support books such as coding pockets, and the minimum maximum implementation of codifications based on the Steps at SPO performed by coding officials.*

*Keywords: Inaccuracies, Coding, 5M, Digestion, Diagnosis, Disease*