

ABSTRACT

Knowledge Level of Employment BPJS Participants About the Employment BPJS Program in Probolinggo City. Risma Ayu Diana Septyani (2023) Final Project Report, D3 Health Insurance Study Program, Department of Applied Health, Health Polytechnic Ministry of Health Malang. Advisor Ngesti W.Utami,S.Kp.,M.Pd.

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*Knowledge level has a big influence on a person's behavior. However, in this research, the factors that affect the low level of public knowledge about the BPJS Ketenagakerjaan program are the lack of socialization of workers' social security, the lack of legal awareness of employers and workers/laborers, and the lack of honesty in employers in reporting the wages of workers/laborers. So that makes many people less aware of the importance of self-protection for themselves while working and the minimal number of participants in the BPJS Employment Program. **Objective:** to determine the level of knowledge of BPJS Ketenagakerjaan participants about the BPJS Ketenagakerjaan Program in Probolinggo City. **Methods:** This research uses a quantitative descriptive with a questionnaire survey approach to 40 BPJS Ketenagakerjaan participants in Probolinggo City and variables that include the level of knowledge about the BPJS Ketenagakerjaan program, age, gender, and type of membership. **Results:** The distribution of respondents' knowledge shows that the majority of participants' knowledge about the Probolinggo City Employment Social Security*

Program has "Good" knowledge of 25 (83.3%) respondents for knowledge about JP, 28 (93.3%) respondents about JHT, 24 (80%) respondents about JKM, and 26 (86.7) respondents about JKK. Participants with "bad" knowledge were 5 (16.7%) respondents about JP, 2 (6.7%) respondents about JHT, 6 (20%) respondents about JKM, and 4 (13.3%) respondents about JKK.