

ABSTRACT

Shafa Rasyidani Ibadyah Alfanissa, 2024, *Analysis of Menu Variety, Preference and Satisfaction Level of Regular Santri on Food Delivery System of Pondok Modern Al-Rifa'ie 2 Gondanglegi-Malang.* Final Project Report, Diploma 3 Nutrition Study Program, Department of Nutrition, Health Polytechnic of the Ministry of Health Malang. (Under the guidance of: **Dr. Yohanes Kristianto, MFT.**)

Food administration in boarding school institutions is a nutrition service that is organized to meet the nutritional needs of adolescents in boarding schools. The success of a food delivery system is often linked to the level of satisfaction. This study was conducted to measure the food variation of respondents' favorite level and the level of satisfaction in students of Al-Rifa'ie 2 modern boarding school. Respondents' assessment of menu variations showed that more than half (55%) of respondents gave an assessment in the varied category.

Assessment of the level of food preference assessed in terms of taste and appearance of food showed (59%) gave an assessment of the taste of food served by canteen staff, while the other half (41%) of respondents responded less like / dislike the taste of food. As for the assessment of the appearance of food, more respondents (53%) gave statements of liking the appearance of the food served, while others (47%) stated that they did not like the appearance of the food served.

There is also a respondent's assessment of the performance of canteen staff showing results lower than the level of importance. The level of performance of the canteen staff received a low assessment in the dimensions of responsiveness and empathy.

Keywords: Menu Variety, Favorability, and Satisfaction Level