ABSTRACT

Performance Evaluation Of The Simpus Application (Puskesmas Management Information System) On Outpatient Registration Services In Puskesmas Pakisaji. Febriana Ayu Wulandari (2023),), Final Assignment Report, D3 Medical Records and Health Information Study Program, Poltekkes Kemenkes Malang, Rahmadyo Yudhi Prabowo, S.Kom.,MT, Achmad Jaelani Rusdi, SST., M.Kes.

The registration process at a health center usually uses an application which we usually call SIMPUS (Puskesmas Management Information System). SIMPUS is software intended to manage the daily activities of the health center starting from patient registration. The aim of this research is to examine the implementation of the SIMPUS application in long-patient outpatient registration services and identify factors for delays in SIMPUS operation in outpatient registration services at the Pakisaji Community Health Center based on 4M. This research method uses a qualitative descriptive approach to primary data using quantitative descriptive observation and interviews. The sample from this research was 3 registration officers as informants. The data analysis technique uses univariate analysis where this analysis is carried out by describing the data that has been collected through interview and observation techniques. The research results show that from interviews and observations there are 4 factors inhibiting the operation of SIMPUS, namely, Man, Materials, Machine, Mathode. Of the 4M that cause delays in SIMPUS operations are in the Materials and Machine sections, while those that do not cause delays in SIMPUS operations are in Man and Mathode. Pakisaji Community Health Center can carry out routine evaluations regarding using an internet network with more stability, and increase the number of printers or facilities and infrastructure needed to operate SIMPUS.

Keywords **:** *SIMPUS, Performance, Operating delays*