ABSTRACT

An Overview Of The Implementation Of Clinical Coding At Pindad General Hospital. Tazkiya Adya Nurmadina (2024), *Final Task Report, D3 Medical Records and Health Information, Medical Records & Health Information, Polytechnic Ministry of Health Malang,*, Achmad Jaelani Rusdi, SST., M.Kes, Avid Wijaya, SST, MKM.

Introduction: *A medical coder's ability to accurately assign disease or procedure codes is a crucial competency in the field of clinical classification skills and disease coding. With the highly complex tasks of a medical coder and the need for in-depth knowledge of the disease coding system, quality procedures and tools are required to support the coding implementation, thereby improving accuracy and efficiency in the coding process. In this study, the researcher aims to understand the implementation of codification and to identify the influencing factors by examining the human resources, procedures, and facilities used at RSU Pindad Malang.* ***Method:*** *This research was conducted using a descriptive qualitative method with instruments in the form of interviews and observations carried out with the head of medical records and all coding medical record staff at RSU Pindad.* ***Results:*** *The research results show that the causes of the clinical coding process at RSU Pindad Malang still face obstacles, such as coders not performing their tasks properly, the absence of SOP socialization as a work guideline, and the incompleteness and lack of clarity in writing medical record diagnosis documents.* ***Conclusion:*** *That the implementation of codification is reviewed based on the factors of man, procedures, and infrastructure. These factors have a significant impact on the implementation of clinical coding at RSU Pindad Malang. Proper handling of these three factors can enhance efficiency and accuracy in the coding process, which ultimately supports the quality of medical records and healthcare services.*

Keywords: Codification, Human resources, Procedure, Infrastructure facilities