ABSTRACT

[Factors Causing Diagnostic Code Inaccuracies in Medical Records of Inpatient Care at Islamic Hospital Aisyiah Malang]. [Fakhrur Rozi (2023)], [Final Task Report], [D-III Medical Records and Health Information], [Applied Health], [Poltekkes Kemenkes Malang], [Elystia Vidia Marselina, S.ST, M.Kes], [Dea Allan Karunia Sakti, S.ST, MKM]

Coding errors at Islamic Hospital Aisyiyah, reviewed from several factors, namely the diagnosis writing by the doctor is unclear, the abbreviation is non-standard, on the diagnostic writing on the resume is still using Indonesian. The results of the observations that have been carried out have been obtained that the delivery of the diagnostic code at the Islamic Hospital Aisyiyah still has errors that are not matched between the diagnosis and the code of diagnosis, this is due to the lack of careful encoder, which causes errors in the encoding. The purpose of this study is to find out the factors that caused the inaccuracies of the diagnostic code in the medical records of the hospital in Islamic Hospital Aisyiyah Malang. This research method uses qualitative descriptive methods. By analyzing the elements that generate inaccuracies in file encoding using 5M (man, method, macine, matherial, money), the study aims to build a plan to solve code errors from the patient's medical records. Qualitative research is used, including informant interviews and observational data collection methods. Diagnostic compatibility and diagnostic codes at Islamic Hospital Aisyiyah Malang during period of 2023 out of a total of 52 samples taken there were 13.4% incorrect diagnostic code in accordance with ICD 10 and 86.6% correct diagnostic code according to ICD 10. The results of the study showed that the causes of inaccuracy in the codification of the medical records of hospitalized patients were inadequate doctor's writing, incorrect diagnosis abbreviation writing, insufficient care of medical record officers in carrying out diagnostic coding and the rare fact that medical records officers opened ICD-10 to ensure that the code was accurate or inaccurate.

Keywords : *Inaccuracies, Diagnostic Encoding, ICD*