SUMMARY

Desinta, 2024, Evaluation of the E-Puskesmas Application in Outpatient Services Using the Hot-Fit Method at the Turen Community Health Center, Advisor: Gunawan., SKp. MMRS

E-Puskesmas is an application for health services at community health centers, this application aims to provide general services to the community. One system evaluation is the (HOT) FIT Method, namely: Human, Organization, Technology and Benefit. Based on the researcher's experience when carrying out Field Work Practices, it is known that the Turen Community Health Center, Malang Regency has implemented the E-Puskesmas application. From the results of observations and preliminary studies, it was found that the E-Puskesmas at the Turen Community Health Center was hampered by several things, including: interference with the registration officer's computer network, the system error rate was still quite high (errors in the application that was opened had to be closed then logged in again), and the internet network system the slow one. This research uses qualitative research using a descriptive research design. The results of the research in the form of interviews with 6 outpatient registration officers at the Turen Community Health Center concluded that the E-Puskesmas Application still does not have a feature for giving signatures either digitally or by scanning signatures. The initial process of implementing the application began after the Turen Community Health Center received a warrant. from the DINKES, the user interface is comfortable, but because the many menus make it difficult for officers, the benefit of the application for performance efficiency at the puskesmas is that it can speed up service. Suggestions: The web-based electronic medical record application can be further developed by management staff so that it can help improve the quality of service to patients at the Turen Malang Community Health Center

.

Keywords : E-Puskesmas, SIMKES, Evaluation